



News Release

Puget Sound Energy simplifies customers lives with Enliance Program

Bellevue, Wash., (September 11, 2000)— From inside to outside, you have many choices for your home or business today. The questions are endless. From choosing your heating and cooling systems to insulation, siding, windows or water heater. Who do you turn to for assistance? It's simple. Puget Sound Energy's Enliance Program.

Puget Sound Energy created the Enliance Program to assist customers in the decision-making process of adding or selecting a contractor for energy-related improvements. Customers can call to receive a copy of the Enliance Consumer and Business Guide that includes information on how to select energy-related equipment and services. In addition, we provide you with qualified contractor referrals to install and maintain the best equipment for your energy efficient needs.

"Enliance offers a portfolio of services to meet the needs of our customers and their busy lives," said Marie Brown, Puget Sound Energy Enliance program manager. "Puget Sound Energy's investment in new technology allows us to provide customers with an easy convenient way to access information, contractor referrals and financing via the web or through a single phone call to the Enliance Hotline."

The Enliance Program has pre-screened contractors who have satisfied 15 eligibility criteria some of which include knowledge and experience, financial stability, certifications and bonding, and customer satisfaction.

"Enliance is raising the bar when it comes to bringing qualified contractors and consumers together," said commercial contractor Paul Hannah, Comfort Mechanical. "It's great belonging to a network of professionals that facilitate everything within the energy related channel – contractors, customers, financing, manufacturers, distributors and retailers. Enliance brings everyone together."

If you would like additional information about the Enliance Program, call the Enliance Hotline at 1-800-562-1482 (option 2) or visit our website at www.enliance.com

Media Contact: 1-888-831-7250